

Taxonomy & UX: Discussion of Discovery App Categories

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Dave Cooksey
saturdave UX Consulting

Philadelphia
dave@saturdave.com



Taxonomy is organization
that creates capabilities.

From UX Perspective

Structuring Data

Preferred Terms

Synonyms

Categorization

Facets or ‘Tags’

**Taxonomy is the
structure behind the
user experience.**

Taxonomy Terms for IA / UX

taxonomy
preferred term
synonym
controlled vocabulary
thesaurus
hierarchy
related term
ontology
folksonomy
facets
tag
evaluation
governance
articulation

Idealized Process

1. Interviews
2. Concepts & Terms
3. Relationships
4. Evaluation
5. User Testing
6. Articulation
7. User Testing
8. Governance

Questions To Ask :: Discovery

What is being organized?

Why is it being organized?

How much of it is being organized?

When is it being organized?

By whom / what computational processes is it being organized?

Taxonomy Questions

What concepts are at play?

Which terms best capture those concepts?

Which relationships are present?

How are things currently organized?

How can things be improved?

What interactions are needed?

IA Questions

Which content is the priority?

In which context will the information be used?

Who are the users?

What interactions do we need to support?

Are there any technology restraints?

“It is a general bibliographic truth that not all documents should be accorded the same degree of organization.”

- *Elaine Svenonius*